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MEDIA RELEASE

Date: 14 March 2020
To: All members of the media

AIR NAMIBIA SUSPENDS FRANKFURT ROUTE FOR THE NEXT 30 DAYS

Air Namibia hereby announces the temporary suspension of the Windhoek – Frankfurt – Windhoek route effective today, Saturday 14 March 2020 for a period of 30 days. The Namibian National Airline is complying with the directive of the Namibian Head of State, His Excellency, Dr. Hage Geingob due to the worldwide outbreak of the COVID-19.

The SW285 (Windhoek – Frankfurt) flight scheduled for this evening will not operate. Whereas the SW286 (Frankfurt – Windhoek) will operate tonight, returning to base with passengers and all crew members. All crew members on the SW286 will be required to take forced leave (self-quarantine) as a pre-cautionary measure.

Air Namibia's Airbus A330 aircraft will be grounded for the next 30 days as a precaution to prevent the spread of COVID-19. All passengers on the affected flights will be offered two options: 1. Re-routed through alternative and partner airlines or 2. Passenger will be fully refunded immediately. Passengers opting for re-routing will be offered one night accommodation only (where applicable), whilst finalising their itinerary. Air Namibia's Call Centre is doing its best to inform all affected passengers about the immediate change.

Mr Elia Erastus, Air Namibia's Acting CEO said that the National Airline activated its Crisis Management Centre (CMC) this morning to; coordinate all developments, recommend best practices and implement mitigation actions relating to the prevention of the COVID-19. "We take the safety of all our passengers and nation at heart, hence the immediate alignment of the directive initiated by the Head of State. Air Namibia will continue to comply with all safety measures put in place at all our departing and arrival airports," he said.

Finally, we wish to acknowledge our stakeholders for their involvement and speedy response

Board of Directors: Mr. Escher Luanda (Chairperson), Ms. Heritha Muyoba, Mr. Willy Mertens, Capt. Alois Nyandoro

in this matter. Air Namibia will continue to strengthen preventative and control measures at all levels of our operation. The safety of our employees, passengers and clients remains at the heart of our operations.

–ENDS–

ISSUED BY: **OFFICE OF THE CEO**

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